

**Emergency Support Function 15 – External Affairs
DR-4332-TX - Hurricane Harvey
Daily Communications Summary
09/10/2017**

KEY MESSAGES

Navigating the Road to Recovery: Take care of yourself, your family and your neighbors

- With nearly **\$457 million** in FEMA grants, NFIP claims paid and SBA loans already approved for Texas households affected by Hurricane Harvey, officials ask you to: **Spend your FEMA grants wisely to take care of your disaster-related needs not covered by insurance.**
 - **Housing grants** may be used to make basic home repairs or rent a temporary place to stay.
 - **Other Needs Assistance grants** may be used for the repair and replacement of necessary personal property.
 - **Reminders:** *Survivors must use FEMA grants for their intended purpose. We will ask you for rent receipts before granting more rental assistance.*
- Fill out a Survivor's Checklist of 9 steps to take you and your family down the road to recovery, found on the Texas Harvey disaster page: www.fema.gov/Hurricane-Harvey. The first three steps are:
 - **Call my insurance agent (Homeowner & Flood)**
 - **Register with FEMA** – Note: due to high call demand, phone lines may be busy. Please be patient. Try calling in the morning or evening when call volumes may be lower. Hours of operation: daily, 6 a.m. - 10 p.m. (CDT)
 - **Schedule a FEMA Inspection** – Note: due to the extraordinary level of damage, it is taking approximately 21 days for inspectors to get to some locations to evaluate damages. Do not wait to begin cleaning out your home to prevent additional damages. Document the damages through photos and save receipts.
- Visit DisasterAssistance.gov to check the status of your registration or find local resources to help you recover. Or download the FEMA mobile app to your smartphone or tablet to find the nearest Disaster Recovery Center—a one-stop shop for storm survivors who need one-on-one help.
- For updates about the disaster recovery operation, visit the Texas Harvey web page: www.fema.gov/Hurricane-Harvey. Then let your neighbors know how to apply for FEMA assistance and what is available. After the devastation of Harvey, people who can take care of themselves, their families, and their neighbors can contribute greatly to the recovery effort by freeing up resources to help those most in need.

EMERGING ISSUES

Trending

- Survivors are reporting:
 - “FEMA Contractors” approaching their homes seeking to perform inspections with no ID.
 - Texts requesting personal information in order to provide disaster assistance.
 - Difficulty arranging transportation to their homes through voluntary organizations.
 - They are unsure if they could register with FEMA for assistance if they had insurance.

Rumors

- Survivors are reporting:
 - FEMA was handing out cameras to survivors.
 - FEMA is broke and they will only be receiving the \$500.00 emergency assistance from the State.
 - The Texas ONA helpline has been disconnected.
 - They heard that once they receive the \$500.00 Critical Needs Assistance they will not be eligible for more assistance from FEMA or the State.
 - FEMA inspectors are writing checks at the time of inspection if the damages were minor.
 - FEMA is buying out neighborhoods.

KEY EFFORTS

The Joint Field Office-Austin News Desk has been activated.

- Please refer all media inquiries to (512) 490-3890 or FEMA-HarveyTxNewsDesk@fema.dhs.gov.

Joint Information Center (JIC)

- Responded to five media inquiries from local and national outlets.
- Conducted interviews with three radio, two print media outlets and discussed:
 - TSA, numbers of rooms, hotels,
 - Hurricane Irma efforts,
 - IA Maps,
 - MHUs, how many FEMA ordered,
 - Undocumented survivors,
 - FEMA programs and assistance,
 - Registration process,
 - DRCs open,
 - Registration numbers,
 - Local hires,
 - Complaints about people not receiving FEMA assistance,
 - DUA, and
 - NFIP

Responder Support Camps: Location

- USS Lexington (Corpus Christi)
- Humble Box Store (Houston)
- Walmart Box Store (Houston)

- Cabaniss Field (Corpus Christi)
- USTS General Rudder
- Ford Park (Beaumont)
- USTS Kennedy
- USTS Empire State

Other Federal Agencies:

U.S. Dept. Of Health and Human Services

Health and Human Services (ESF-8)

Current Situation:

- All medical operations have concluded. VA operations continue in the greater Houston area. AK-1 and TN-1 Disaster Medical Assistance Team (DMATs) traveled to Florida for Irma response. WA-1 DMAT will demobilize on September 9, 2017. Mental Health operations will conclude on September 9, 2017, and personnel will demobilize on September 10, 2017. The transition to recovery is in progress; recovery, including public health, personnel are currently engaged in the greater Houston area. All but one ACF personnel have demobilized; one is awaiting a possible new mission assignment (in process). Two IRCT planners and one IRCT CMO are traveling to Valdosta, GA for Irma response.

Operations Section:

- Closing out field operations with the closure of Brown Convention Center and Port Arthur. One local shelter located in Port Arthur (Jefferson County TX) shut down operations on September 8, and personnel have moved out as of 0800 September 9.

Public Health:

- Continued collaboration with ESF 3, 6, and 10 from our role in ESF 8 and maintained integration with the Texas SMOC and FHCO. Continued public health response and recovery coordination to TX Department of State Health Services (DSHS).

U.S. Small Business Administration (SBA)

As of COB Sept. 8, 2017:

- Total SBA low-interest disaster loans approved: **13,731**
- Total SBA low-interest disaster loan dollars approved: **\$83.4 million**

The **U.S. Small Business Administration (SBA)** announced that the SBA will offer an automatic 12-month deferment of principal and interest payments for SBA-serviced business loan and disaster loans that are in “regular servicing” status for residents and businesses in the declared counties.

The SBA and the Texas Gulf Coast Small Business Development Center Network has opened a Business Recovery Center to provide a wide range of services to businesses affected by Hurricane Harvey. Hours of operation are **8 a.m. to 6 p.m. Weekdays and 9 a.m. to 4 p.m. Saturdays and Sundays.**

The deadline to apply for property damage is **Oct. 24, 2017**. The deadline to apply for economic injury is **May 25, 2018**.

County	Location
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Aransas	Women's Club of Aransas County, 1104 Concho St. Rockport TX 78382
Harris	University of Houston Small Business Development Center Region Office, 2302 Fannin St., Suite 200 Houston TX 77002
Nueces	Port Aransas Community Center (next to the museum), 408 N. Alister St., Port Aransas TX 78373

FEMA Program Operations

Individual Assistance (IA)

Disaster assistance for homeowners and renters may include grants to help pay for temporary housing, essential home repairs, personal property replacement and other serious disaster-related needs not covered by insurance or other sources.

As of COB Sept. 9

- Total registrations: **684,191**
- Total Individual Assistance (IA) applications approved: **214,324**
- Individuals & Households Program (IHP) grants approved: nearly **\$253.2 million**
 - Housing Assistance: more than **\$144.7 million**
 - Other Needs Assistance: nearly **\$108.5 million**
- FEMA Inspectors In The Field: **1,718**
- FEMA Inspections Completed: **64,987**
- Total DRC visits: **5,801**
- Total TSA rooms occupied: **23,581**
- Total TSA applicants checked in: **21,768**
- Total hotels utilized: **2,031**

Individuals and families in **Austin, Aransas, Bastrop, Bee, Brazoria, Calhoun, Chambers, Colorado, DeWitt, Fayette, Fort Bend, Galveston, Goliad, Gonzales, Hardin, Harris, Jackson, Jasper, Jefferson, Karnes, Kleberg, Lavaca, Lee, Liberty, Matagorda, Montgomery, Newton, Nueces, Orange, Polk, Refugio, Sabine, San Jacinto, San Patricio, Tyler, Victoria, Walker, Waller and Wharton Counties** are eligible to apply for federal disaster assistance through IHP.

- Registering with any other agency ***does not*** register a survivor with FEMA.

Disaster Recovery Centers (DRC)

DRCs are one-stop shops for storm survivors seeking one-on-one help. Representatives from FEMA, SBA and various state agencies will be available to answer questions.

To find the nearest DRC use: asd.fema.gov/inter/locator/home.htm.

Unless otherwise noted, all DRCs are open **7 a.m. to 7 p.m., daily**.

DRC #	County	Location
MDRC #1	Jackson	Edna High School Football Stadium 1303 W. Gayle St. Edna TX 77957 9 a.m. to 6 p.m. daily

DRC #1	Harris	George R. Brown Convention Center 1001 Avenida de Las Americas, Houston TX 77010
DRC #2	Colorado	Colorado County Services Facility 305 Radio Ln., Columbus TX 78945
DRC #3	Fayette	La Grange Recreation Center 653 East Pearl St., La Grange TX 78924
DRC #4	Calhoun	Calhoun County Library 200 W. Mahan St., Port Lavaca TX 78752
DRC #5	San Patricio	Bay Vista Center Suite 174 & 178, 2334 Hwy 361, Ingleside TX 78362
DRC #6	Victoria	Victoria County Health Department 2805 N. Navarro, Victoria TX 77901
DRC #7	Goliad	Goliad Memorial Auditorium 925 S. State Hwy 183, Goliad TX 77963
DRC #8	Fort Bend	Fort Bend County Sienna Annex 5855 Sienna Springs Way, Missouri City TX 77459
DRC #9	Montgomery	Friendship Center/Community Center 31355 Friendship Drive, Magnolia TX 77355
DRC #10	Fort Bend	Simonton Community Church 9703 FM 1489 (Simonton Road), Simonton TX 77476 Open Monday-Saturday 7 a.m. to 7 p.m. Closed Sunday

Public Assistance (PA)

- The Public Assistance (PA) program reimburses state and local governments, federally recognized tribes and certain private nonprofit organizations in designated counties for eligible expenses they incurred before, during and after Hurricane Harvey. The money helps pay for efforts to protect people and property, restore power, repair roads and clean up neighborhoods.
- PA grants cover Direct Federal Assistance and the following categories:
 - Category A - Debris Removal
 - Category B - Emergency Protective Measures
 - Category C - Roads and Bridges
 - Category D - Water Control Facilities
 - Category E - Buildings and Equipment
 - Category F - Utilities
 - Category G - Parks, Recreational, and Other
- The presidential disaster declaration stemming from Hurricane Harvey makes FEMA PA grants for Categories A & B and Direct Federal Assistance available to eligible applicants in 27 counties:

- Austin, Bastrop, Bee, Colorado, DeWitt, Fayette, Goliad, Gonzales, Hardin, Jasper, Jefferson, Karnes, Kleberg, Lavaca, Lee, Montgomery, Newton, Nueces, Orange, Polk, Refugio, Sabine, San Jacinto, San Patricio, Tyler, Waller and Walker.
- Applicants from the following 28 counties may apply for reimbursement for expenses in Categories C-G:
 - Aransas, Brazoria, Calhoun, Chambers, Colorado, Fayette, Fort Bend, Galveston, Goliad, Hardin, Harris, Jackson, Jasper, Jefferson, Liberty, Matagorda, Montgomery, Newton, Nueces, Orange, Polk, San Jacinto, San Patricio, Tyler, Victoria, Walker, Waller and Wharton counties
- Applicants from the following 4 counties may apply for Category B and Direct Federal Assistance:
 - Bexar, Dallas, Tarrant and Travis counties.
- The federal cost share increased to 90-percent reimbursement of eligible costs for debris removal (Cat A), including Direct Federal Assistance; and 100-percent reimbursement for emergency protective measures (Cat B), including Direct Federal Assistance, for 30 days from the start of the incident period (Aug. 23), and then a 90-percent federal cost share afterward.

DISASTER SURVIVOR ASSISTANCE (DSA)

As of **COB Sept. 9, 2017:**

- DSA Deployed: **910**
 - Home Visits: **14,706**
 - Total Survivor Interactions: **26,997**
 - Total Survivor Registrations: **8,830**
 - Total Whole Community Referrals: **2,101**
 - Total Shelter Visits: **102**

Trending

- Survivors are reporting:
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- Texts requesting personal information in order to provide disaster assistance.
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- They are unsure if they could register with FEMA for assistance if they had insurance.

Rumors

- Survivors are reporting:
- FEMA was handing out cameras to survivors.
- FEMA is broke and they will only be receiving the \$500.00 emergency assistance from the State of Texas.
- The Texas ONA helpline has been disconnected.
- They heard that once they receive the \$500.00 Critical Needs Assistance they will not be eligible for more assistance from FEMA or the State.
- FEMA inspectors are writing checks at the time of inspection if the damages were minor.
- FEMA is buying out neighborhoods.

Aransas County

Concerns:

- Survivors report TSA hotels are limited in region.
- Survivors report well water needs to be tested and they don’t know where to go. Referred to EM.

Observations:

- National Guard stationed at a point of distribution center is providing ice, water and toiletries.
- Electrical inspectors observed in the area repairing power lines.
- American Red Cross delivering meals in the neighborhood.

Galveston County**Concerns:**

- Survivors report they have not been found eligible for \$500.00 Critical Needs Assistance fund despite having the same or worse circumstances as others who did qualify. *Referred to Texas ONA.*
- Survivors reported inspectors are informing them their inspections have already occurred when the survivor has not yet set up an appointment. *Referred to FEMA helpline.*

Harris County**Concern:**

- Survivors expressed concern on the amount of time it takes FEMA inspectors to verify losses.

Jefferson County**Observation:**

- National Guard is present on site providing food and water for survivors.
- Hampshire First Baptist Church operating as a point of distribution for clothing, water, and food and sheltering pets.

Matagorda County**Concern:**

- Survivors report concerns with discerning legitimacy of calls from inspectors and if they should respond to calls/texts from people claiming to be inspectors. *Explained registration process and FEMA ID requirements.*

Nueces County**Observation:**

- Public Notice signs warn not to drink tap water.
- Power lines being restored.
- Gas tankers delivering fuel.

Polk County**Concern:**

- Survivors reported stray dogs running around the neighborhoods. *Referred to County Animal Control and EM.*

Refugio County:**Concern:**

- Survivors report Courthouse remains closed, impeding survivor's recovery efforts.

Observations:

- Sewer and water being restored.
- Gas station fully operational.

San Jacinto County

Concern:

- Survivors won't leave damaged dwelling for fear of looting. *Referred to local Police Department and County EM.*

St. Patricio County

Concern:

- Police department reported looting activity is increasing.

Observation:

Trash pick-up services are operational.

Waller County

Observation:

- Brookshire Youth Center providing food, water, clothing, and baby supplies for survivors.

Wharton County

Concern:

- Survivors report limited potable water and lack of debris removal. *Referred to County EM.*

National Flood Insurance Program (NFIP)

As of COB Sept. 9:

- Total number of NFIP policies in force in 39 IA-designated counties in Texas: **525,000**
- Total claims submitted for Harvey: **82,000** claims
- Total NFIP advance payments to policyholders in Texas: more than **\$119.9 million**

The NFIP has extended the grace period for payment of NFIP flood insurance policy renewal premiums to **120 days**. This applies to policies covering properties in Texas counties that are designated under the Presidential Disaster Declaration and were set to renew July 24-Sept. 27, 2017.

FEMA External Affairs Operations

Private Sector (PS)

- Staffed a Recovery Table at Houston African Festival. Answered questions and made referrals.
- Met with Houston Area Urban League (HAUL) President. Needed assistance regarding registering seniors, and rights for displaced renters having to pay for apartments they no longer live in.

Limited English Proficiency (LEP)

- Provided PIOs with Spanish translations: NRs, MA, FS, and TP on DRCs and FS on non-citizen eligibility for disaster assistance.
- Submitted Spanish and Chinese translations of NR-003 for Vocus distribution to multilingual media.
- Visual Imaging completed American Sign Language (ASL) filming.

Congressional Affairs (CA)

- Received and responded to four inquiries from Rep. Culberson regarding an inspection, applicant information, town hall and SBA referral.
- Received three inquiries from Rep. Culberson regarding two town hall meetings and SBA.
- Received two inquiries from Rep. Brady regarding DSA and registrations by zip code.

Speakers Bureau (SB)

- Received three new Speakers Bureau requests.

DAILY EVENTS SCHEDULE

Sunday, 09/10/2017

Time	Event/Purpose	Audience
0700 CDT	EOC Shift Change Conduct State Operations Center (SOC) Shift Change	All necessary state personnel
0700 CDT	Disability Integration meeting	
0715 CDT	Branch VI Morning Update Call Brief out from DIVs on priorities, issues, trends and critical information requirements.	Branch VI DB, Planning
0730 CDT	Operations Briefing Brief personnel responsible for executing and supporting the IAP	BDs, DIVS/GRPS, TFLs, CRLDs and other personnel responsible for supporting the IAP.
0800 CDT	Statewide Conference Call Statewide Coordination Call	
0830 CDT	Objectives Meeting Develop, review, and revise incident objectives and priorities for the next operational period	UCG, OSC, PSC, DCO, designated and invited guests
0900 CDT	Command and General Staff Meeting Review approved incident objectives. Provide, share important information and immediate direction	UCG, Command and General Staff, Situation Unit Leader, designated and invited guests
0900 CDT	OPS / LOG Call HQ Operations / Logistics Call	OSC/LSC

1000 CDT	DRC Work Group	
1130 CDT	Hurricane Harvey Interagency VTC Senior leadership video-teleconference regarding latest situational update on Hurricane Harvey	
1200 CDT	Field Ops Branch Coordination Call Coordinate and discuss field issues and concerns	Deputy OSC Field Ops, Field BDs
1300 CDT	Recovery Conference Call State Recovery Coordination Call	
1300 CDT	Joint Housing Solutions Working Group meeting	
1400 CDT	Operations Tactics Meeting Review and finalize the draft Operational Planning Worksheets (FEMA-ICS 215)	All Operations personnel, ESF leads, Community Relations Lead responsible for Incident Action Planning, RESL, LSC, and SOFR
1400 CDT	Coordinated Infrastructure Working Group Meeting to identify hot issues, shortfalls and unmet needs within critical infrastructure	TDEM, FEMA, ESFs
1600 CDT	Vector Control Task Force meeting	ESF 8, ESF 8 FEMA POC, PA- Brian Slie, State Health Service, CDC, DOD, EPA, EHP Preservation, External Affairs
1700 CDT	DRC Work Group Officially announce the results of the day's coordination efforts.	
1700 CDT	Planning Meeting Approve the IAP for the next operational period	UCG, Command and General Staff, SITL, designated and invited guests
1730 CDT	FCO / Section Chief Meeting Meeting between the FCO and Section Chiefs	FCO, OSC, LSC, PSC
1830 CDT	Branch VI evening roll up call BD will provide updates, brief out from DIVS on tasks, needs and CIR report. Branch Ops on priorities, needs, trends and critical information requirements	Branch VI BD, DIVS, Ops
1830 CDT	Operations Briefing Brief personnel responsible for executing and supporting the IAP	BDs, DIVS/GRPS, TFLs, CRLDs and other personnel responsible for supporting the IAP

Monday, 09/11/2017		
0700 CDT	EOC Shift Change Conduct State Operations Center (SOC) Shift Change	All necessary state personnel
0700 CDT	Disability Integration meeting	
0715 CDT	Branch VI Morning Update Call Brief out from DIVs on priorities, issues, trends and critical information requirements.	Branch VI DB, Planning
0730 CDT	Operations Briefing Brief personnel responsible for executing and supporting the IAP	BDs, DIVS/GRPS, TFLs, CRLDs and other personnel responsible for supporting the IAP.
0800 CDT	Statewide Conference Call Statewide Coordination Call	
0830 CDT	Objectives Meeting Develop, review, and revise incident objectives and priorities for the next operational period	UCG, OSC, PSC, DCO, designated and invited guests
0900 CDT	Command and General Staff Meeting Review approved incident objectives. Provide, share important information and immediate direction	UCG, Command and General Staff, Situation Unit Leader, designated and invited guests
1000 CDT	DRC Work Group	
1030 CDT	OPS / LOG Call HQ Operations / Logistics Call	OSC/LSC
1115 CDT	P&P Meeting	P&P
1130 CDT	Hurricane Harvey Interagency VTC Senior leadership video-teleconference regarding latest situational update on Hurricane Harvey	
1200 CDT	Field Ops Branch Coordination Call Coordinate and discuss field issues and concerns	Deputy OSC Field Ops, Field BDs
1300 CDT	Recovery Conference Call State Recovery Coordination Call	

1300 CDT	Joint Housing Solutions Working Group meeting	
1400 CDT	Congressional Conference Call	CA
1400 CDT	NBEOC Call	PS, NBEOC
1400 CDT	Public Assistance meeting	
1530 CDT	Public Assistance meeting Debris Task Force meeting	
1400 CDT	Coordinated Infrastructure Working Group Meeting to identify hot issues, shortfalls and unmet needs within critical infrastructure	TDEM, FEMA, ESFs
1400 CDT	Operations Tactics Meeting Review and finalize the draft Operational Planning Worksheets (FEMA-ICS 215)	All Operations personnel, ESF leads, Community Relations Lead responsible for Incident Action Planning, RESL, LSC, and SOFR
1600 CDT	Vector Control Task Force meeting	ESF 8, ESF 8 FEMA POC, PA- Brian Slie, State Health Service, CDC, DOD, EPA, EHP Preservation, External Affairs
1615 CDT	Texas Association of Businesses, U.S. Chamber of Commerce Daily Call	PS, SBA, Texas Association of Businesses, U.S. Chamber of Commerce
1700 CDT	DRC Work Group Officially announce the results of the day's coordination efforts.	
1700 CDT	Planning Meeting Approve the IAP for the next operational period	UCG, Command and General Staff, SITL, designated and invited guests
1830 CDT	FCO / Section Chief Meeting Meeting between the FCO and Section Chiefs	FCO, OSC, LSC, PSC
1830 CDT	Branch VI evening roll up call BD will provide updates, brief out from DIVS on tasks, needs and CIR report. Branch Ops on priorities, needs, trends and critical information requirements	Branch VI BD, DIVS, Ops
1930 CDT	Operations Briefing Brief personnel responsible for executing and supporting the IAP	BDs, DIVS/GRPS, TFLs, CRLDs and other personnel responsible for supporting the IAP

WHAT PEOPLE ARE SAYING

[Weatherford \(TX\) Democrat](#), Sept. 9, 2017

Thousands Disrupted By Disaster In Southeast Texas

Jeremy Fuchs, spokesman for the Texas and Southwestern Cattle Raisers Association, said assessing the losses is “a waiting game” right now. “A lot of folks were able to heed our early warnings and get those cattle out of harm’s way,” Fuchs said. Helicopters became aerial cowpokes to move the cattle to higher ground.

“That said, the flooding — with the unprecedented rainfall — was much more dramatic than we expected, and so, in some instances, what they anticipated would be safe and secure wasn’t due to the overwhelming rain,” he added.

There are reports of cattle swimming their way to higher ground. The high floodwaters also buoyed some cows over fences. “They’ll swim till their feet hit the ground,” said Ron Gill with the Texas A&M AgriLife Extension. “It’s just amazing what they’ve been able to do to get out of it.

MEDIA ANALYSIS

PRODUCTS

News products can be found at

<https://www.fema.gov/disaster/4332/updates-blog-and-news>

News Releases:

- NR-007 Three Disaster Recovery Center to Open in Houston Area (09/10)
- NR-006 Disaster Recovery Center to open in Dallas (09/10)
- NR-005 FEMA starts hiring Texas residents for Hurricane Harvey recovery jobs (09/09)
- NR-004 Disaster Recovery Centers to open in Montgomery County (09/08)
- NR-003 Disaster Recovery Centers to Open in Two Counties (09/07)
- NR 002 Disaster Recovery Centers to Open in Three Additional Counties (09/06)
- NR-001 Disaster Recovery Centers Open in Four Counties (09/05)
- Coordinated Response to Hurricane Harvey Continues: Federal efforts continue to support survivors with recovery and rebuilding (09/05)
- FEMA’s National Flood Insurance Program Enhances the Flood Claims Process and Extends Grace Period for Policy Renewals (09/04)
- Hurricane Harvey Snapshot (09/03)

FAQs:

- FAQ-001 Hurricane Harvey (09/08)

Fact Sheets:

- FS-017 Navigating the Road to Recovery: Take care of yourself, your family and your neighbors (09/08)
- FS-016 Navigating the Road to Recovery: Help for Texans
- FS0014 Navigating Your Road to Recovery: Things you can do now (09/07)
- Donate and Volunteer Wisely (09/09)
- FS-006 Why should I return the SBA disaster loan application (09/09)
- Texas Renters may be Eligible for Federal Help (09/09)

- FS-005 Helping Survivors with Disabilities in the Disaster Assistance Process (09/08)
- FS-002 Questions about your Determination Letter (09/07)
- FS-001 What to Expect when You Register for FEMA Disaster Assistance (09/07)

Talking Points:

- TP-006 Aerial Mosquito Control in Wake of Hurricane Harvey (09/08)
- TP-005 FEMA initiates Transitional Sheltering Assistance Program (09/08)
- TP-004 Whole Community Helps Survivors Who Were Homeless Before Harvey (09/07)
- TP-002 FEMA disaster assistance for non-citizens after Hurricane Harvey (09/05)
- TP-001 Kickstarting the Road to Recovery (9/04)